

SolarWinds Take Control and Passportal Integration

A feature allowing technicians to save valuable time when accessing end machines

Providing quality technical support is a top priority for any MSP—which means you need a fast way to reach and manage client devices and servers from one location. Accessing endpoints securely with a minimum number of clicks not only saves time but helps you deliver efficient services to customers.

SolarWinds® Take Control—the powerful solution for remote support—is now fully integrated with Passportal, our password management tool. This integration allows you to unlock machines fast by seamlessly injecting secured credentials from your Passportal vault directly into the end points you need to access.

SAVE TECHNICIANS' TIME

- » Avoid juggling through different solutions by using tools already integrated with remote monitoring software from SolarWinds
- » Authenticate the Take Control Viewer to Passportal account, and Passportal vaults are immediately accessible and can be used for future sessions
- » Unlock machines by directly injecting secured credentials from Passportal vaults with a single click

GAIN EFFICIENCY IN THE REMOTE CONNECTION PROCESS

- » Eliminate the need to open a separate portal/console/software to search for login credentials
- » Filter for the client and password desired, select, and inject
- » Locate credentials fast with enhanced search features

INCREASE SECURITY

- » By plugging Passportal into Take Control, you've got a secure remote solution that protects client credentials through every step of the session
- » Passportal boosts security by offering granular permissions that confine technicians' access only to the passwords they need to use
- » All actions and interactions performed during sessions are logged and protected by Take Control's encryption methods and security features

