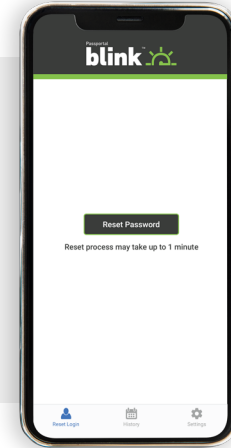


# SolarWinds® Passportal Blink™

Mobile self-service password reset app for end users

SolarWinds Passportal Blink is a self-service password reset mobile application that allows users to reset their own passwords on Windows®, Active Directory®, Azure® AD, and Office 365® without having to contact their MSP. Reduce your password reset ticket workload while giving end users the ability to reset passwords on their own, any time of day or night.



## Passportal Blink is a productivity win for your clients

- » Your clients can experience higher productivity when their employees can get back up and running in minutes after a password is lost or a user is locked out.
- » The end user prompts a password reset in the Blink app, then a push notification is sent to the user's device to unlock their account, and the user is back up and running in moments.
- » From a submitted ticket, a technician can go into the Passportal console and reset the user's password with one click.

## Passportal Blink is a simplicity win for your clients' end users

- » The easy-to-use app is available 24/7, making late night or weekend resets is just a few clicks away.
- » If locked out, users receive a notification. All they have to do is open the Blink app, authenticate themselves using biometric or touch ID, and click on the **Reset Password** button.
- » This activates a 60-second countdown process to receive their new password. After receiving their new password, the user has the option to share it.

## Passportal Blink is an efficiency and value win for your business

- » Fewer password reset tickets means your technicians can spend less time doing rote reset chores, and more time on high value tasks.
- » Deliver a valuable, automated, and safe service to your clients that can help them reduce employee frustration and improve employee productivity.
- » Your license to the Blink app can serve up to 10,000 end users, so your return on investment improves the more your clients' end users take advantage of Blink's convenience.
- » Blink works with Microsoft Active Directory, Azure AD, Office 365, and Windows.