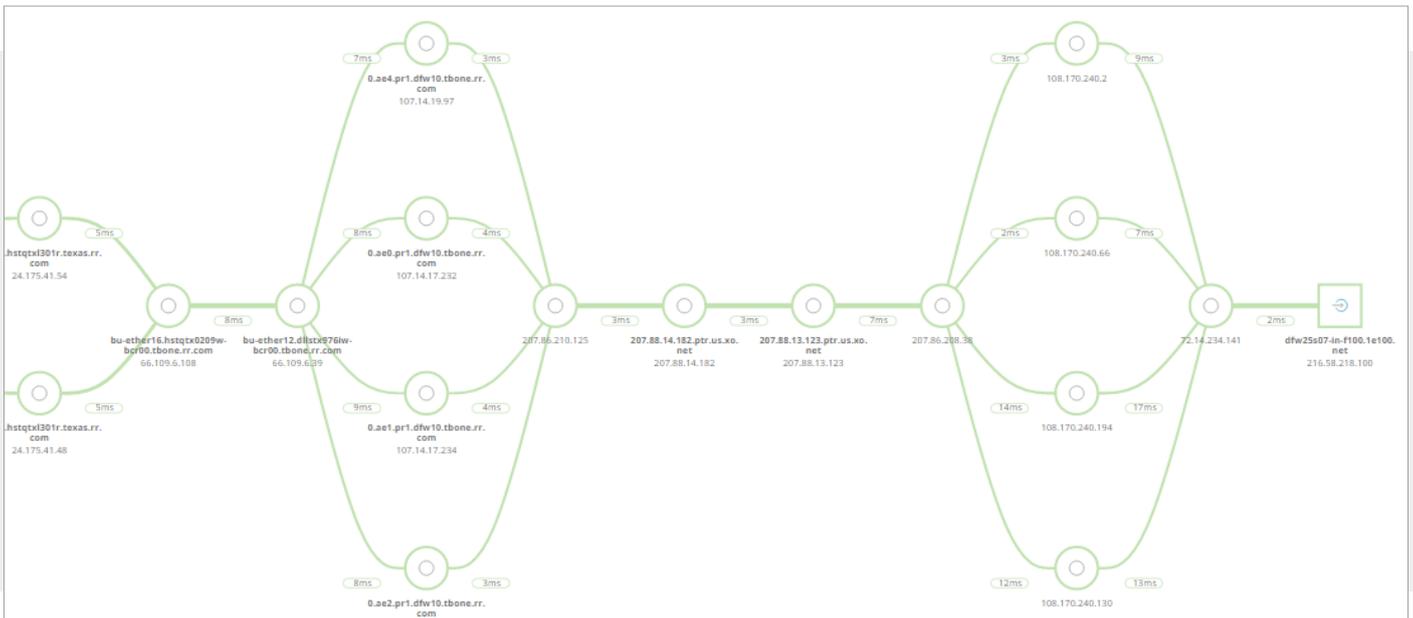


# NetPath Solution Brief



At its most fundamental level, networking is about delivering services to users consistently and reliably. Whether your applications are hosted internally or in the cloud, understanding the critical network paths that deliver these services is paramount to ensuring your users will have the services they need.

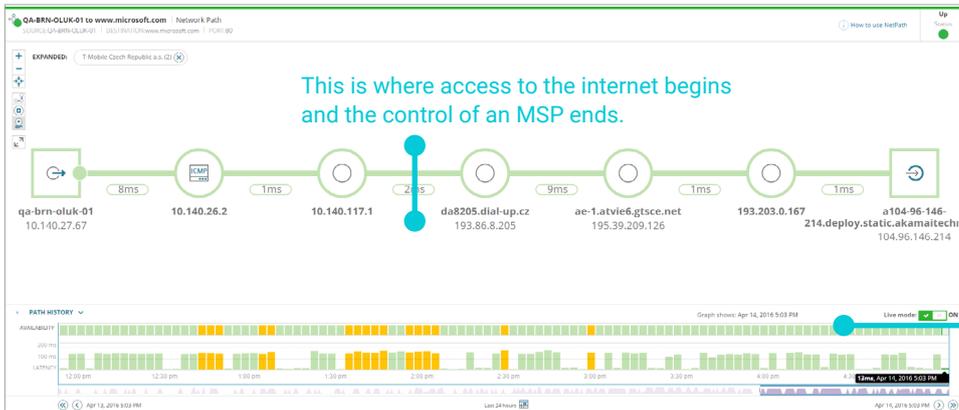
NetPath uses advanced probing to detect the network path from a source server to a destination service, even when traceroute can't. This provides the deep visibility into critical network paths regardless of location: on-premises, off-premises, or in a hybrid IT environment. With NetPath, you can quickly troubleshoot hot spots across the entire delivery chain.

## CONNECTING USERS TO APPS AND SERVICES

Specify the destination and a source, add branch offices, and configure the most important services, like Salesforce@.com, Exchange™, or any other TCP-based service—and typically in just a few minutes, NetPath will map applications and service performance to the network infrastructure on which they depend. Now you can focus on your network's real purpose: **connecting users to apps and services.**

## RESTORING NETWORK VISIBILITY

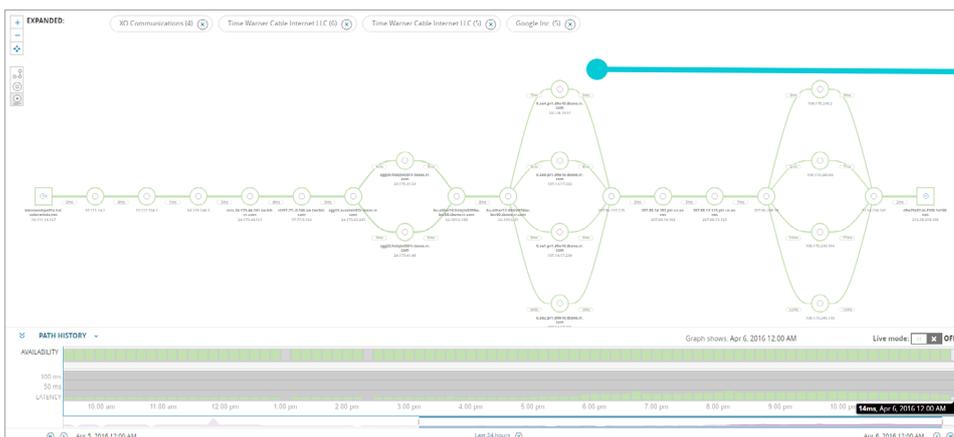
Whether you are using a hybrid network environment or relying heavily on SaaS applications, you need visibility into the performance of the network paths and devices that you have no control of—the nodes outside of your network. The NetPath solution provides unprecedented visibility into internet paths, allowing you to look inside the cloud.



Ever have a user tell you that email was down yesterday, but it seems fine today? With NetPath monitoring your services, you can travel back in time to see what was going on at the time of the outage. Network troubleshooting has never been faster or easier.

## IMPROVING TROUBLESHOOTING

The inability to troubleshoot an application or service once outside your network is no longer an issue. The NetPath solution measures the performance characteristics of each network node and link, making it easy to spot slow-downs. Simply create a new service, and NetPath will automatically probe for paths and performance. View paths for individual customers, groups of customers, or across all customers to diagnose everything from specific website issues to wider service issues.



NetPath identifies different routes (approximately 80% of all routes flow through multiple nodes) and hops to the destination, which traditional tools like traceroute cannot provide.