solarwinds
msp

Automation Manager

A feature available with SolarWinds N-Central

Automation Manager is an integrated core component of the SolarWinds MSP service automation platform. Easily drag and drop over 600 elements to create automation policies to deliver standardized IT processes. Automation Manager streamlines business operations by enabling the creation and delivery of repeatable processes with a powerful tool anyone can use without prior scripting knowledge. Tightly integrated with SolarWinds® N-central®, Automation Manager expands on the N-central software's already powerful management capabilities.

Standardize your device maintenance, device optimization, and remediation processes with an intuitive drag-and-drop GUI interface. Without any prior scripting knowledge, Automation Manager allows users to visually create powerful, multistep policies by leveraging a vast library of predefined automation objects, each responsible for performing a specific task.

Automation objects can be linked to run in sequence or through the use of conditional operators that create multiple execution paths based on the results of previous automation object executions.

Automation Manager allows you to optimize your IT support processes while helping you reduce expenses.
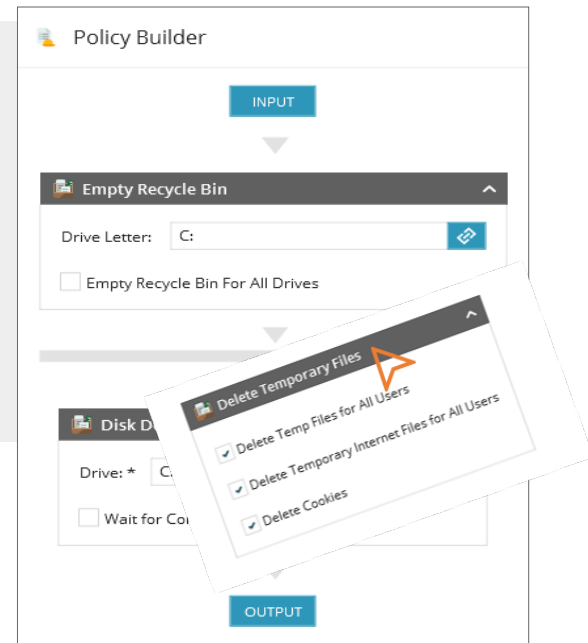
ADVANTAGES

MAXIMIZE TECHNICIAN EFFICIENCY THROUGH AUTOMATION

Performing mundane tasks manually is not cost-effective and can be tedious. Automating where possible relieves the technician to perform higher-value work. Automating also helps improve scalability, repeatability, and quality of IT service delivery.

STANDARDIZE IT PROCESSES

Documenting and automating IT service delivery is your best assurance that tasks are being completed against your standards. Leverage the knowledge of your best technicians by capturing their best practices in automation policies any technician can deploy and execute.

KEY BENEFITS

> » Automate device maintenance processes

> » Apply device optimization configurations

> » Conduct in-depth device diagnostics

> » Automate issue troubleshooting and remediation

NO PRIOR SCRIPTING KNOWLEDGE

Automation Manager's drag-and-drop GUI design environment makes it easy to modify an existing policy template or create a policy from scratch. Dragging objects onto the design canvas and linking to other objects is easy. Including decision logic for control flow of the policy is as easy as filling in the blanks.

Get all the control and flexibility of PowerShell® without learning to code, or take things to the next level by dropping in your own PowerShell script.