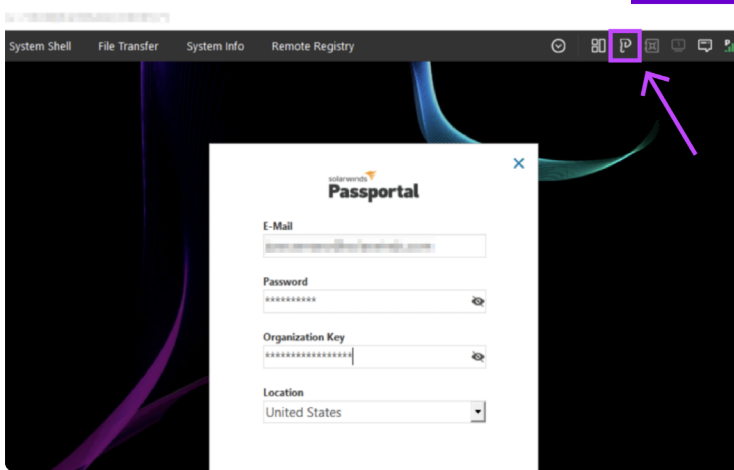


N-able Take Control and Passportal Integration

A feature allowing technicians to save valuable time when accessing end machines



Providing quality technical support is a top priority for any IT service business—which means you need a fast way to reach and manage client devices and servers from one location. Accessing endpoints securely with a minimum number of clicks not only saves time but helps you deliver efficient services to customers.

N-able™ Take Control—the powerful solution for remote support—is now fully integrated with Passportal™, our password management tool. This integration allows you to unlock machines fast by seamlessly injecting secured credentials from your Passportal vault directly into the endpoints you need to access.

Save technicians time

- Avoid juggling through different solutions by using tools already integrated with remote support software from N-able
- Authenticate the Take Control Viewer to Passportal account once, and Passportal vaults are immediately accessible and can be used for future sessions
- Unlock machines by directly injecting secured credentials from Passportal vaults with a single click

Increase security

- Enhance security further by protecting client credentials through each step of a remote support session
- Confine technicians' access only to the passwords they need to use with granular permissions in Passportal
- Log and protect all actions during sessions with Take Control's encryption methods and security features

Gain efficiency in the remote connection process

- Eliminate the need to open a separate portal/console/software to search for login credentials
- Filter for the client and password desired, then select and inject credentials
- Locate credentials fast with enhanced search features

